How do secondary schools get access?

How over 16s can set up an FT.com account

2. Type in the name of your school in the ‘Check if my school has FT.com access’ section.
3. Select ‘get access’.
4. Type in your school email and select ‘Submit’.

5. Your school’s custom sign up link will then be sent to your school email. Click on the link and fill in the registration form while on the school WiFi and using your school email. Below is what the form looks like.
6. We have to remove student users from their school license every August. Students who move from Year 12 to Year 13 can reactivate their account by the same process, but they must also **make sure they are logged into FT.com** - the signup form should prompt them to do this, as the below image shows.
7. Your account should now be created, and you will be directed to FT.com!

Checking if your account is unrestricted (for those that used to have an account)

To check if your account is unrestricted:
- Go to FT.com, and click ‘Account Settings’.
- Look at the ‘Summary’ section on the right hand side of the page
  - If you have an active account, it will say ‘Standard’ next to Subscription.
  - If your account has been restricted, it will say ‘Registered’, and you need to reactivate your account using the above instructions. Registered status means you can only access 3 articles a month. Below is a screenshot which shows an account with registered status.

Access on the school WiFi network

Everyone on the school wifi can access FT.com anonymously without an account, but this means that access is restricted to the school site, and will not work outside school.

FAQs

What happens if students cannot access the FT in school?

The most likely problem is that the school’s IP address does not match our records. Please go to www.whatsmyipaddress.com and send a screenshot with the name of your school to secondaryschools@ft.com

What happens if the signup link does not work in school?

Again, the most likely cause of the problem is that the school’s IP address does not match our records. Follow the advice above. If the problem persists after we have looked at the school’s account and updated the IP address, the Customer Support Team will look into it.

What happens if your account shows ‘Registered’ status?
Once your subscription has ended, you can still use your FT login details to get restricted access to FT content: read 3 articles per month, watch FT videos/ listen to FT podcasts, get selected emails with personalised curated content, invites and offers and continue to receive any email briefing or alerts that you’ve previously set-up.

**What happens if you have left school?**

If you have left secondary school but are still in full time education, you can purchase a discounted student FT subscription: search ‘FT student subscription’ or use [this link](#).