SSO Fulfillment FAQs

Suitability for the SSO discovery and deeplinking features

Licence Type

Team licences are not suitable for SSO

Identity Provider

Client must have an enterprise Identity Provider (e.g. ADFS) In order to support the diverse range of enterprise identity providers, we use a third-party called Auth0.

Licenced user’s email address domains

The SSO discovery and deeplinking features are only suitable for licences where the majority of reader’s FT account users names are restricted to email address domain(s) solely associated with the respective licence.

Only licensed readers with these email address domain(s) will be eligible to use the discovery and deeplinking features.

Licensed readers whose usernames do not use these email address domain(s) will be required to access through the WAYFLess link, or use their FT username and FT password to sign in to their accounts.

Licensed readers whose usernames do not use these email address domain(s) can still manually link up their FT account to sign in via SSO via the WAYFLess link, providing the FT account email address applies to the email restrictions of the licence.

E.g.

Users are recognised by their email domain e.g. john.smith@ft.com

The email domain @ft.com must only be in used for that organisation and for respective FT account licence